



MILLEMIGLIA PROGRAM GUIDE.

Last updated 16 November 2009



MILLEMIGLIA CLUB.

Joining the MilleMiglia Program allows you to earn miles each time you fly Alitalia and on many flights offered by our **SkyTeam Partner Airlines** and the other **Airline Partners of the Program**. Moreover, thanks to more than 30 Business Partners that award miles for their sales or services, you can earn more miles in order to redeem award tickets faster. What is more, if you are a frequent flyer with Alitalia and our SkyTeam Partner Airlines you can join our **Exclusive Clubs** offering useful and customized services.

EARNING MILES.

In order to have your miles credited automatically, you simply need to specify your MilleMiglia code when booking a flight or purchasing a product or service from our Program Partners. If you book directly on the Alitalia website, please make sure you type your code in the appropriate box. Also, you will need to show your MilleMiglia membership card at the airport, or whenever you purchase products or services from our Partners. If the miles you earned do not show on your account statement, you may use our online service "Miles Request". This service is available for Alitalia electronic tickets issued 7 days before to 4 months before the request date.

ALITALIA AND AIR ONE.

On Alitalia and Air One flights, you earn miles according to both the flight distance and the fare you purchased. Miles earned will vary between 50% of miles flown on discounted airfares and 300% of miles flown on international flights in Business or Magnifica classes, or on domestic flights at Economy Full Fare. Moreover in 2009 even when you fly on Alitalia Booking Classes A, R and Air One Booking Class U (super discounted fares), you will earn 100 miles¹ per travel. Please consult the following table to find out how many miles you can earn.



Terms valid until 31 December 2009 starting from 1 January for Alitalia flights and from 13 January for Air One flights.

Service class		ECONOMY					BUSINESS
		Airfare price					
		- —————> +					
Alitalia Booking Class	A, R*	G, L, N, O, Q, S, W, X	K, T, V	H, M	B	Y	C, D, I, J
Air One Booking Class	U	E, G, K, L, S, T, W	Q, N, V	H, M	B	Y	C, D, Z
DOMESTIC FLIGHTS	Rome - Milan	100 miles	750 miles		1.000 miles	1.500 miles	
	Distance traveled greater than or equal to 500 miles	100 miles	250 miles	500 miles	750 miles	1.000 miles	1.500 miles
	Distance traveled greater than 500 miglia	100 miles	50% of miles traveled	100% of miles traveled	150% of miles traveled	200% of miles traveled	300% of miles traveled
INTERNATIONAL FLIGHTS	Distance traveled greater than or equal to 1.000 miles	100 miles	500 miles	1.000 miles	1.500 miles		3.000 miles
	Distance traveled greater than 1.000 miles	100 miles	50% of miles traveled	100% of miles traveled	150% of miles traveled		300% of miles traveled

Miles are calculated on the basis of IATA TPM. The table is valid until December 2009.

1. Flights booked in classes A and R of Alitalia and U of Air One are not qualifying to gain access and renew membership in the Exclusive Clubs. With tickets booked in G class and flown within August 31, 2009, you will earn 100 miles per segment.

* Domestic flights in R class, taken as of November 17, allow you to earn the same amount of miles of N, S, Q, L, X, W, O and G classes.

Please find a few examples below:

ROME - MILAN (distance traveled in miles is less than 500)							
Alitalia Booking Class	A, R	G, L, N, O, Q, S, W, X	K, T, V	H, M	B	Y	
Air One Booking Class	U	E, G, K, L, S, T, W	N, Q, V	H, M	B	Y	
Miles Earned	100	250	500	750	1.000	1.500	
MILAN - LONDON (distance traveled in miles is less than 1000)							
Alitalia Booking Class	A, R	G, L, N, O, Q, S, W, X	K, T, V	H, M	B	Y	C, D, I, J
Air One Booking Class	U	E, G, K, L, S, T, W	N, Q, V	H, M	B	Y	C, D, Z
Miles Earned	100	500	1.000	1.500		3.000	
ROME - NEW YORK (distance traveled in miles is equal to 4280)							
Alitalia Booking Class	A, R	G, L, N, O, Q, S, W, X	K, T, V	H, M	B	Y	C, D, I, J
Miles Earned	100	2.140	4.280	6.420		12.840	

Terms valid until 31 December 2009 starting from 1 January for Alitalia flights and from 13 January for Air One flights.

CLICK ON AN ITEM TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

SKYTEAM AIRLINES.

Here are the tables with the indication of the miles which you can accumulate with the 10 SkyTeam Partner Airlines and the 2 associated carriers (Air Europa and Kenya Airways).

For credits of miles accumulated up before 24/10/2009 with Continental Airlines and Copa Airlines, visit alitalia.com



Booking classes	Miles awarded		
	Economy	All other classes	Business
Flights up to 500 miles	G, L, N, Q, W, U 250	All other classes 500	All classes 750
Flights over 500 miles	50% of miles flown*	Miles flown*	150% of miles flown*

No miles credited for the following booking classes: E, O, X, Z.



Booking classes	Miles awarded		
	Economy	All other classes	Business
Flights up to 500 miles	L, T, V, X 250	All other classes 500	All classes 750
Flights over 500 miles	50% of miles flown*	Miles flown*	150% of miles flown*

No miles credited for the following booking classes: C, E, G, R, U.



Booking classes	Miles awarded				
	Economy			Business/First	
Flights within France and Italy up to 500 miles	H, M, Q, T, U, V 250	B, K, R, Y 500	W, A, S 625	I, Z 750	C, D, J, P 1.000
Flights within France and Italy over 500 miles	50% of miles flown*	Miles flown*	125% of miles flown*	150% of miles flown*	double miles flown*
Flights up to 750 miles	375	750	950	1.125	1.500
Flights over 750 miles	50% of miles flown*	Miles flown*	125% of miles flown*	150% of miles flown*	double miles flown*

No miles credited for the following booking classes: E, L, N, O, X.

*Miles are calculated based on the IATA TPM (Ticketed Point Mileage) and qualify for joining or renewing membership in the Exclusive Clubs.



Booking classes	Miles awarded		
	Economy	All other classes	Business/First
Flights up to 500 miles	H, K 250	All other classes 500	All classes 750
Flights over 500 miles	50% of miles flown*	Miles flown*	150% of miles flown* double miles flown*

No miles credited for the following booking classes: B, E, G, I, J, L, M, N, O, P, Q, R, S, U, V, X, Z.

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.



Booking classes	Miles awarded		
	Economy		Business
Flights within the Czech Republic	N, S, V, W	All other classes	All classes
	250	500	1.000
All other flights up to 750 miles	375	750	1.500
Flights over 750 miles	50% of miles flown*	Miles flown*	Double miles flown*

No miles credited for the following booking classes: E, G, R, Z.



Booking classes	Miles awarded		
	Economy		Business/First
Flights up to 500 miles	L, T, U	All other classes	All classes
	250	500	750
Flights over 500 miles	50% of miles flown*	Miles flown*	150% of miles flown*

No miles credited for the following booking classes: E, G, N, O, R, V, X, Z.



Booking classes	Miles awarded		
	Economy		Business
Flights within the Netherlands and Italy up to 500 miles	E, H, K, L, N, Q, T	B, M, S, X	C, I, J, Z
	250	500	750
Flights within the Netherlands and Italy over 500 miles	50% of miles flown*	Miles flown*	150% of miles flown*
All other flights up to 750 miles	375	750	1.125
All other flights over 750 miles	50% of miles flown*	Miles flown*	150% of miles flown*

No miles credited for the following booking classes: D, U, V, W.



Booking classes	Miles awarded		
	Economy		Business/First
Flights up to 500 miles	B, L, S	All other classes	All classes
	250	500	1.000
Flights over 500 miles	50% of miles flown*	Miles flown*	Double miles flown*

No miles credited for the following booking classes: A, D, G, N, Q, U, V, X.

* Miles are calculated based on the IATA TPM (Ticketed Point Mileage) and qualify for joining or renewing membership in the Exclusive Clubs.

CLICK ON AN ITEM TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- OTHER PARTNER AIRLINES.
- COMMERCIAL PARTNERS.

REDEEMING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- "AROUND THE WORLD" AWARD TICKET.
- PARTNER AIRLINES.
- CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

- MEMBERSHIP BENEFITS.
- EXCLUSIVE BONUS.

RULES AND REGULATIONS.





Miles awarded

Economy Business/First

Booking classes	K, L, T	All other classes	All classes
Flights up to 500 miles	250	500	750
Flights over 500 miles	50% of miles flown*	Miles flown*	150% of miles flown*

The following booking classes do not qualify for miles: A, D, W.



Miles awarded

Economy Business

Booking classes	H, J, L, N, R, S, T, U	All other classes	All classes
Flights up to 500 miles	250	500	750
Flights over 500 miles	50% of miles flown*	Miles flown*	150% of miles flown*

The following booking classes do not qualify for miles: A, E, G, P, Q, Z.



Miles awarded

Economy Business

Booking classes	All classes	All classes
Flights up to 500 miles	500	750
Flights over 500 miles	Miles flown*	150% of miles flown*

The following booking classes do not qualify for miles: D, G, V, W, X.

* Miles are calculated based on the IATA TPM (Ticketed Point Mileage) and qualify for joining or renewing membership in the Exclusive Clubs.

OTHER PARTNER AIRLINES.



Miles awarded

Economy Business First

Booking classes	All classes	All classes	All classes
Flights up to 500 miles	500	625	750
Flights over 500 miles	Miles flown*	25% more of the miles flown*	50% more of the miles flown*

The following booking classes do not qualify for miles: E, P, U, X, Z.

* Miles are calculated based on the IATA TPM (Ticketed Point Mileage) and qualify for joining or renewing membership in the Exclusive Clubs.

CLICK ON AN ITEM TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.



COMMERCIAL PARTNERS.

Numerous Commercial Partners participating in the MilleMiglia Program let you earn miles and also reserve you special offers. Please note that some rates and offers do not qualify for miles. To know more about terms and conditions, and if you find that miles have not been properly awarded to you, please contact each specific Partner.

• Hotels



For all Members of the MilleMiglia Program:

- 250 miles per stay at any of the more than 4000 Best Western Hotels in 80 countries worldwide;
- 500 miles per stay at any Best Western hotels in Italy.

For Ulisse, Freccia Alata and Freccia Alata Plus Members only:

- late check-out, subject to hotel availability;
- free room upgrade in Italy, subject to hotel availability at the time of check-in.

In order to earn miles, please sign up at no charge for the Best Western Rewards program.

For more information and booking: 800.820.080

www.bestwestern.it



For all Members of the MilleMiglia Program:

- 600 miles per stay at qualifying rates at the following hotels: Hilton, Doubletree by Hilton, Embassy Suites, Hilton Garden Inn, Conrad Hotels&Resorts, Hilton Grand Vacations and The Waldorf Astoria Collection worldwide;
- 120 miles per stay at qualifying rates at Hampton Inn Hotels and Hampton Inn & Suite by Hilton;
- the Hilton HHonors Event Bonus Program 1 mile will be awarded for each US dollar (or equivalent in other currency) spent in organizing events (meetings, conferences, parties, etc.) at participating hotels of: Hampton Inn, Hampton Inn & Suite by Hilton, Hilton, Doubletree by Hilton, Embassy Suites, Hilton Garden Inn, Conrad Hotel&Resorts and The Waldorf Astoria Collection.

The minimum expense for earning miles is US\$ 1,000 (or equivalent in other currency), and a maximum of 100,000 miles can be earned. For more information and for conditions that apply to this program, please consult HiltonHHonors.com/eventbonus;

- signing up for the Hilton HHonors® Program is free; it is the only hotel rewards program that allows to earn points and miles on the same stay, and to book – with no blackout dates – award stays in more than 3,000 hotels worldwide.
- Points & Miles®. No blackout dates. Only with Hilton HHonors®.

For Information and subscriptions to the Hhonors Program: Toll-free 800.4446.6677

Booking Center: Toll-free 800.4445.8667

www.hiltonhhonors.com

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- "AROUND THE WORLD" AWARD TICKET.
- PARTNER AIRLINES.
- CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

- MEMBERSHIP BENEFITS.
- EXCLUSIVE BONUS.

RULES AND REGULATIONS.



For all Members of the MilleMiglia Program:

- 2 miles per \$1 US dollar spent (on qualifying charges) at the following hotels: Marriott® Hotels & Resorts, JW Marriott® Hotels & Resorts, Renaissance® Hotels & Resorts, and Marriott Vacation ClubSM International;
- 1 mile per \$1 US dollar spent (on room rate only) at the following hotels: Courtyard by Marriott®, Residence Inn by Marriott®, TownePlace Suites by Marriott®, SpringHill Suites by Marriott®, Fairfield Inn by Marriott®, and Marriott® Executive Apartments.

Moreover, Marriott Rewards® points can be converted into Alitalia miles:

Marriott Rewards® Points	Miles
10.000	1.500
20.000	3.500
30.000	7.000
70.000	17.500
125.000	35.000

In order to earn miles, a Marriott Rewards® membership is required.

For information: www.marriottrewards.com
Toll-free 800.876.022 (+44 20.7012.7878 from outside Italy)



For all Members of the MilleMiglia Program:

- 250 miles per stay on Full rate and Best unrestricted rate.
- For Ulisse, Freccia Alata and Freccia Alata Plus members only (at hotels in Italy):**
- late check-out at 16.00, subject to availability and upon request when checking in.

For information and booking:
199.12.99.99 from Italy, or + 44 2082834500 from outside Italy www.mercure.com



For all Members of the MilleMiglia Program:

- 500 miles per stay on Full rate, Best unrestricted rate, Promotion rate (with conditions) and Corporate rate.

For information and booking Call 199-129999 (from Italy) or 00-442082834500 (from the rest of the world), or visit www.accorhotels.com



For all Members of the MilleMiglia Program:

- 150 miles* per night at Category Express;
 - 200 miles* per night at Category NH;
 - 250 miles* per night at Category Collection.
- For Ulisse, Freccia Alata and Freccia Alata Plus members only:**
- late check-out (subject to availability).
- For Freccia Alata and Freccia Alata Plus members only:**
- upgrade (subject to availability).

Jolly Hotels are now part of NH Hotels, split into three categories: NHExpress, NHHotels and NHCollection.

For information and booking:
Toll-free: Europe 800.0115.0116 (Ger, Aus, Be, Fr, Ir, It, Por, Sw, Uk)
Spain 902 115 116
Rest of the world +34 91 398 44 00
www.nh-hotels.com

CLICK ON AN ITEM TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- OTHER PARTNER AIRLINES.
- COMMERCIAL PARTNERS.

REDEEMING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- "AROUND THE WORLD" AWARD TICKET.
- PARTNER AIRLINES.
- CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

- MEMBERSHIP BENEFITS.
- EXCLUSIVE BONUS.

RULES AND REGULATIONS.





For all Members of the MilleMiglia Program:

- 250 miles per stay on Full rate and Best unrestricted rate. Valid both in Italy and abroad.

For Ulisse, Freccia Alata and Freccia Alata Plus Members only (at hotels in Italy):

- late check-out at 16.00, subject to availability and upon request when checking in.

For information and booking: 199.12.99.99 from Italy, or + 44 2082834500 from outside Italy www.novotel.com



For all Members of the MilleMiglia Program:

- 600 miles per stay at qualifying rate at InterContinental®, Crowne Plaza® and Indigo® Hotels;
- 500 miles per stay at qualifying rate at Holiday Inn®, Express by Holiday Inn™, Staybridge Suites® and Candlewood Suites®.

For Ulisse, Freccia Alata and Freccia Alata Plus members only:

- late check-out at 14.00, subject to availability.

In order to earn miles, a Priority Club® Rewards membership is required.

Moreover, Priority Club® Rewards points can be converted into miles as follows:

10,000 Priority Club® points = 2,000 miles.

For information:

Priority Club Service Center +44 (0) 870.607.258.2

Booking: 800.877.399

or visit www.ihg.com to find the telephone number to a local booking center.



For all Members of the MilleMiglia Program:

- 500 miles per stay on Best unrestricted rate, Early booking rate, Event rate and Corporate rate.

For information and booking

Call 199-129999 (from Italy) or 00-442082834500 (from the rest of the world),

or visit www.accorhotels.com



For all Members of the MilleMiglia Program:

- 500 miles per stay on Premium rate, Smart rate, Early rate and Corporate rate. Valid in Italy and abroad.

For Ulisse, Freccia Alata and Freccia Alata Plus Members only (at hotels in Italy):

- late check-out at 16.00, subject to availability and upon request when checking in.

For information and booking: 199.12.99.99 from Italy, or + 44 2082834500 from outside Italy www.sofitel.com



For all Members of the MilleMiglia Program:

- 600 miles per stay at qualifying rate at Gran Meliá, Meliá, ME by Meliá, Ininside and Paradisus Resorts;
- 300 miles per stay at qualifying rate at Tryp and Sol Hotels.

Qualifying rates are as follows: Rack Rates, Corporate Privilege Rates worldwide, Preferred Rates, Escapadas Rates, Weekend Rates.

With the Sol Meliá Rewards Program it is also possible to convert points into miles, as follows:

1 Mas point = 1 mile.

For information and booking please dial 902.14.44.44* (from Spain)

or Toll-free 00 800.7656.3542 (from the rest of Europe), or log on to www.solmelia.com.

Calling charge is between 0.04-0.06 Euro/minute.

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.



For all Members of the MilleMiglia Program:

In Italy and in Paris

- 1,000 miles per stay at rack rate;
- 1 mile for every 2 Euro spent on any services (total amount of bill) at any other rate (promo, corporate, reduced, weekend, etc.).

Moreover, the Starhotels Starcard and Easytravel Club Rewards Programs allow to earn Euros which may be converted into miles as follows:

1 Euro = 5 miles.

For information and booking toll-free from Italy: 00800.0022.0011

www.starhotels.com



For all Members of the MilleMiglia Program who are also members of the Starwood Preferred Guest Program:

- Starwood Preferred Guest Members: 2 miles per each US dollar spent;
- Gold Preferred Guest® Members and Platinum Preferred Guest® Members: 3 miles per each US dollar spent.

Offer valid for stays at qualifying rates at Sheraton, Four Points, The Luxury Collection, W Hotels, Le Méridien, Westin and St Regis Hotels & Resorts.

If you are a Member of the Starwood Preferred Guest Program, please request to specifically earn Alitalia miles, either by logging on to SPG.com/moremiles, at the hotel check-in desk or by contacting customer service.

If you are not a Member yet, please sign up either on SPG.com/moremiles, at the hotel check-in desk or by contacting customer service and request to earn Alitalia miles. Moreover, you can also convert Starpoints into Alitalia miles:

1 Starpoint = 1 mile.

For information:

800.3255.5555

www.spg.com or www.starwood.com



For all Members of the MilleMiglia Program:

- 500 miles per stay on qualifying rates.

WORLDHOTELS is an exclusive collection of the world's most unique independent hotels. Under the banner "Unique Hotels for Unique People", it has almost 500 affiliate properties in more than 300 destinations and 70 countries worldwide.

Special offers for Members are available at participating hotels.

Information and booking:

Toll-free from Italy 800.877.077 or toll-free from most countries (see website for details)

www.worldhotels.com/millemiglia

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

• **Car rental**



For all Members of the MilleMiglia Program:

- 300 miles* per rental at qualifying rates worldwide**.

For Ulisse members only:

- 5% off on service with Avis driver (extras excluded);
- 1 car upgrade in Italy (except minivans) when booking is made using Alitalia special rates.

For Freccia Alata and Freccia Alata Plus members only:

- 10% off on service with Avis driver (extras excluded);
- double upgrade in Italy (except minivans) when booking is made using Alitalia special rates.

Moreover, for Ulisse, Freccia Alata and Freccia Alata Plus members:

- discounts for car rentals worldwide;
- free membership to "Avis Preferred Service", the quickest and easiest way to rent a car;
- special rates for rental of Avis cars and vans.

AVIS Booking Center: 199.100.133
www.avisautonoleggio.it

* Does not include rentals at fleet rates.

** For rentals outside Italy, earning miles is subject to showing an airline ticket or an Alitalia boarding pass within 48 hours of flight arrival or departure.

Europcar

For all Members of the MilleMiglia Program:

- reduced rates for all rentals in Italy and abroad;
- 300 miles* for any car or van rental;
- special deals which allow for earning extra miles;
- 300 Euro off the price of a Sempreverde Europcar second-hand vehicle;
- free access to Ready Service, for faster pick-up of vehicle in Italy and abroad. The sign-up form is available online at www.europcar.it

For Ulisse members only:

- free upgrade in Italy**.

For Freccia Alata and Freccia Alata Plus members only:

- double free upgrade in Italy**;
- free upgrade for rentals outside Italy if booked at least 24 hours in advance**.

MilleMiglia Club Contract: 80926660

Ulisse Club Contract: 80964392

Freccia Alata Club Contract: 80964413

Freccia Alata Plus Club Contract: 47253496

And if you book in 2009 your rental in Italy, you will earn 100 extra miles per day of rental (up to a maximum of 2,000 miles per rental*).

For information and booking:

Call 199.30.70.30

www.europcar.it

* Earning miles does not apply to any corporate rentals, rentals by tour operators, rentals at special rates for Europcar personnel or Europcar Business Partner, free rentals or long-term rentals. The offer does not apply to Car Replacement or rental with driver services.

** The upgrade will be made directly at vehicle pickup, is subject to availability and will only be made on rentals booked at official rates.

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- OTHER PARTNER AIRLINES.
- COMMERCIAL PARTNERS.

REDEEMING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- "AROUND THE WORLD" AWARD TICKET.
- PARTNER AIRLINES.
- CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

- MEMBERSHIP BENEFITS.
- EXCLUSIVE BONUS.

RULES AND REGULATIONS.



For all Members of the MilleMiglia Program:

- 500 miles for rentals in Italy and abroad with dedicated rental rates:
MilleMiglia CDP 672033
Ulisse CDP 670180
Freccia Alata CDP 663716
Freccia Alata Plus CDP 690065

For information:
www.hertz.it

Only applies to special rates for MilleMiglia Program Members in Italy and abroad quoting CDP code. Subject to availability at the time of vehicle pickup.

Does not include vehicles marked as Bargains and Special Prices on www.hertz.it.

At purchase, please show your MilleMiglia, Ulisse, Freccia Alata or Freccia Alata Plus Card.

Maggiore



For all Members of the MilleMiglia Program:

- **Car rental:** discounts on standard weekday and weekend rates, and on special holiday rates.
- **Van rental:** discounts standard weekday and weekend rates, and weekly rates.
- **Driver service:** discounts on rentals with driver for premium travel.
- Special rates for rentals abroad through our partner National Car Rental.
- **Customer care** for information on earning miles +39 06.22.45.60.14.

Maggiore Miles Special:

- 50 miles per day, up to 1,000 miles, per rental in Italy and abroad;
- special year-round promotions for miles.

Does not include current corporate rates, special local promotions, rentals booked through tour operators or international partners.

In order to obtain all your special advantages, please quote your code at the time of booking, M000105 (for MilleMiglia Club Members), M473500 (for Ulisse Club Members), M473600 (for Freccia Alata Club Members), M015932 (for Freccia Alata Plus Club Members) and show your Club card when picking up your vehicle.

For information and booking: 199.151.120* (car rental), 199 151 198* (van rental)
+39 06.22.45.60.60 when calling from outside Italy.
www.maggiore.it

*Specific calling charges apply.

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.



For Members of the MilleMiglia Program:

- Rental solutions at special rates and conditions;
- 500 miles per rental in Italy and worldwide.

For Ulisse members only:

- 10% off in Italy and in 25% off abroad on published rates;
- free car upgrade in Italy according to availability.

For Freccia Alata and Freccia Alata Plus members only:

- 10% off in Italy and 35% off abroad on published rates;
- free car upgrade on the whole Sixt international network according to availability.

In order to obtain your special advantages:

In Italy: specify your MilleMiglia Card number at the time of booking and show your card when picking up your vehicle.

Outside Italy: specify your code:

CD 797558 MilleMiglia Club

CD 797579 Ulisse Club

CD 798951 Freccia Alata and Freccia Alata Plus Clubs

For Information and Reservations:

Call Center 199.100.666* From outside Italy: +39.06.652111

www.sixt.it

Some rates may not be reduced, and do not qualify for earning miles. Subject to availability and conditions.

*Specific connection rates apply: from landlines Euro 0.14/min – from mobile: according to mobile company.

• **Banks, Credit Cards and Insurances**



As a member of the Membership Rewards Program by American Express, you can use Membership Rewards Points to request Alitalia miles.

For information:

www.americanexpress.it/clubmr



For all Members of the MilleMiglia Program:

- 1 Diners VIP Point = 5 miles.

For information:

www.dinersclub.com

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

- **Services and Facilities**



For all members of the Programma MilleMiglia.

Purchasing in ADR shops in Fiumicino and Ciampino airports:

- for every 5 euro spent* = 10 miles.

*Excluding purchases of cigarettes and tobacco

Fiumicino airport Easy Parking ADR carpark use*:

- for every 1 Euro spent = 2 miles.

*Long Stay and Multistory carparks A, B, C, D, E

If you are registered in the Rome airports' loyalty programme Shop&Fly you can convert your Shop&Fly card points into Alitalia miles:

- 1 Shop&Fly point = 1.50 miles.

Minimum limit required for conversion: 200 Shop&Fly points.

For information on the sales offers at the "Good Buy Roma duty free shops" and on the Easy Parking ADR services: www.adr.it.

For information on converting Shop&Fly points into Alitalia miles: www.adr.it/shopandfly



For all Members of the MilleMiglia Program:

- 3 miles per Euro spent.

When you shop on board at the Alitalia Boutique choosing from the GriffAir catalogue, on Alitalia international and intercontinental flights.

*For information:
www.alitalia.com*

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

REDEEMING MILES WITH ALITALIA AND AIR ONE.

If you have already earned enough miles to request your Award Ticket* as indicated in the tables below, you may select your preferred destination.

You can request your Alitalia Award Ticket in Economy Class quickly and easily by logging on to the Alitalia website. For any other award, or to request Award Tickets with Air One, you will need to contact the specific Customer Service by phone.

In order to allow you more flexibility in planning your award travels, the Program offers you:

- **Standard Award Ticket:** to request one-way ticket starting from 12,000 miles or return tickets starting from 20,000 miles.
- **Plus Award Ticket,** to benefit from a higher seat availability on Alitalia flights (flying on AZ codes) if you fly in high season, by spending twice as many miles as compared to Standard. Also, you may change your destination at any time at no extra charge, and you are entitled to an extra 10 kg of excess baggage in addition to the allowance for the Club you are a member of.
- **MultiClass Award Ticket,** to request an Award Ticket with outbound and inbound flights booked in different cabin classes (Economy and Business/Magnifica); as an example, for an itinerary Rome-London flying out in Economy Class and flying back in Business – or vice versa – 32,500 miles are needed, calculated as follows: 12,500 miles for the flight in Economy + 20,000 for the flight in Business.

* Availability of seats for award tickets is limited.

AREA	DESTINATION ZONE TO/FROM ITALY	STANDARD AWARD TICKET ALITALIA AND AIR ONE			
		One Way		Round Trip	
		Economy	Business/Magnifica	Economy	Business/Magnifica
AZ0	All Italian destinations	12.000	-	20.000	-
AZ1	Albania, Algeria, Bulgaria, Libya, Malta, Poland, Czech Republic, Romania, Serbia, Switzerland, Tunisia, Hungary	12.000	18.000	20.000	30.000
AZ2	Belgium, France, Germany, United Kingdom, Greece, Morocco, Netherlands, Spain,	15.000	24.000	25.000	40.000
AZ3	Egypt, Israel, Lebanon, Russia, Syria, Turkey, Ukraine	18.000	27.000	30.000	45.000
AZ4	Iran	24.000	36.000	40.000	60.000
AZ5	Canada, Ghana, Nigeria, Continental USA,	30.000	48.000	50.000	80.000
AZ6	Venezuela	36.000	60.000	60.000	100.000
AZ7	Argentina, Brazil, Japan	48.000	72.000	80.000	120.000

AREA	DESTINATION ZONE TO/FROM ITALY	PLUS AWARD TICKET ALITALIA	
		One Way	Round Trip
AZ0	All Italian destinations	24.000	40.000
AZ1	Albania, Algeria, Bulgaria, Libya, Malta, Poland, Czech Republic, Romania, Serbia, Switzerland, Tunisia, Hungary	24.000	40.000
AZ2	Belgium, France, Germany, United Kingdom, Greece, Morocco, Netherlands, Spain	30.000	50.000
AZ3	Egypt, Israel, Lebanon, Russia, Syria, Turkey, Ukraine	36.000	60.000
AZ4	Iran	48.000	80.000
AZ5	Canada, Ghana, Nigeria, Continental USA	60.000	100.000
AZ6	Venezuela	72.000	120.000
AZ7	Argentina, Brazil, Japan	96.000	160.000

Within the AZ0 area, you can request one-way award tickets for direct flights only, without transit; for one-way flights between areas AZ1 and AZ7, only one transit is allowed (connecting a domestic Italian airport to the departure hub). For Standard Award Return Tickets, transit is allowed, i.e. one flight per trip connecting a domestic Italian airport to the departure hub. Taxes and surcharges for award tickets are at the expense of the member. The destinations listed in the above table may vary due to changes in Alitalia and Air One's flight schedule.

CLICK ON AN ITEM TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

CLICK ON AN ITEM TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- OTHER PARTNER AIRLINES.
- COMMERCIAL PARTNERS.

REDEEMING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- "AROUND THE WORLD" AWARD TICKET.
- PARTNER AIRLINES.
- CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

- MEMBERSHIP BENEFITS.
- EXCLUSIVE BONUS.

RULES AND REGULATIONS.

AREA	DESTINATION ZONE TO/FROM ITALY	MULTICLASS AWARD TICKET ALITALIA AND AIR ONE
		ROUND TRIP
AZ1	Albania, Algeria, Bulgaria, Libya, Malta, Poland, Czech Republic, Romania, Serbia, Switzerland, Tunisia, Hungary,	25.000
AZ2	Belgium, France, Germany, Great Britain, Greece, Morocco, Netherlands, Spain,	32.500
AZ3	Egypt, Israel, Lebanon, Russia, Syria, Turkey, Ukraine,	37.500
AZ4	Iran,	50.000
AZ5	Canada, Ghana, Nigeria, Continental USA,	65.000
AZ6	Venezuela,	80.000
AZ7	Argentina, Brazil, Japan	100.000

Taxes and surcharges for award tickets are at the expense of the member.

• Award Tickets with a mileage purchase

If you haven't earned enough miles, to request your Award Ticket (Standard and Plus) you can reach the number required with a small mileage purchase. This service is available on Alitalia and Air One flights.

AREA	DESTINATION ZONE TO/FROM ITALY	"ONE WAY"		ROUND TRIP	
		STANDARD TICKET	PLUS TICKET	STANDARD TICKET	PLUS TICKET
AZ0	All Italian destinations	11.000 + 19 €	23.000 + 19 € 22.000 + 38 €	19.000 + 19 € 18.000 + 38 €	From a minimum of 39.000 + 19 € to a maximum of 36.000 + 76 €
AZ1	Albania, Algeria, Bulgaria, Libya, Malta, Poland, Czech Republic, Romania, Serbia, Switzerland, Tunisia, Hungary	11.000 + 19 €	23.000 + 19 € 22.000 + 38 €	19.000 + 19 € 18.000 + 38 €	From a minimum of 39.000 + 19 € to a maximum of 36.000 + 76 €
AZ2	Belgium, France, Germany, United Kingdom, Greece, Morocco, Netherlands, Spain	14.000 + 19 €	29.000 + 19 € 28.000 + 38 €	24.000 + 19 € 23.000 + 38 €	From a minimum of 49.000 + 19 € to a maximum of 46.000 + 76 €
AZ3	Egypt, Israel, Lebanon, Russia, Syria, Turkey, Ukraine	17.000 + 19 €	35.000 + 19 € 34.000 + 38 €	29.000 + 19 € 28.000 + 38 €	From a minimum of 59.000 + 19 € to a maximum of 56.000 + 76 €
AZ4	Iran	23.000 + 19 € 22.000 + 38 €	47.000 + 19 € 46.000 + 38 € 45.000 + 57 € 44.000 + 76 €	39.000 + 19 € 38.000 + 38 € 37.000 + 57 € 36.000 + 76 €	From a minimum of 79.000 + 19 € to a maximum of 72.000 + 152 €
AZ5	Canada, Ghana, Nigeria, Continental USA	29.000 + 19 € 28.000 + 38 € 27.000 + 57 € 26.000 + 76 €	59.000 + 19 € 58.000 + 38 € 57.000 + 57 € 56.000 + 76 € 55.000 + 95 € 54.000 + 114 € 53.000 + 133 € 52.000 + 152 € 51.000 + 171 €	49.000 + 19 € 48.000 + 38 € 47.000 + 57 € 46.000 + 76 € 45.000 + 95 € 44.000 + 114 € 43.000 + 133 € 42.000 + 152 € 41.000 + 171 €	From a minimum of 99.000 + 19 € to a maximum of 82.000 + 342 €
AZ6	Venezuela	35.000 + 19 € 34.000 + 38 € 33.000 + 57 € 32.000 + 76 €	71.000 + 19 € 70.000 + 38 € 69.000 + 57 € 68.000 + 76 € 67.000 + 95 € 66.000 + 114 € 65.000 + 133 € 64.000 + 152 € 63.000 + 171 €	59.000 + 19 € 58.000 + 38 € 57.000 + 57 € 56.000 + 76 € 55.000 + 95 € 54.000 + 114 € 53.000 + 133 € 52.000 + 152 € 51.000 + 171 €	From a minimum of 119.000 + 19 € to a maximum of 102.000 + 342 €
AZ7	Argentina, Brazil, Japan	47.000 + 19 € 46.000 + 38 € 45.000 + 57 € 44.000 + 76 €	95.000 + 19 € 94.000 + 38 € 93.000 + 57 € 92.000 + 76 € 91.000 + 95 € 90.000 + 114 € 89.000 + 133 € 88.000 + 152 € 87.000 + 171 €	79.000 + 19 € 78.000 + 38 € 77.000 + 57 € 76.000 + 76 € 75.000 + 95 € 74.000 + 114 € 73.000 + 133 € 72.000 + 152 € 71.000 + 171 €	From a minimum of 159.000 + 19 € to a maximum of 142.000 + 342 €

Standard Award Tickets with partial payment may only be requested for flights operated by Alitalia or Air One; Plus Award Tickets with partial payments may only be requested on flights operated by Alitalia; Taxes and surcharges for award tickets with partial payment are at the expense of the member; partial payment for obtaining the award ticket is not refundable; the request and the payment must be made at the time the ticket is issued. In case of a Plus Return Award Ticket, the partial payment may be requested for the indicated share, with amounts varying in 1,000-mile steps.



- **Business Class with miles**

To requesting an upgrade to Business or Magnifica Class using earned miles, when purchasing a ticket in Economy Class (B, H, M and Y) for a flight operated by Alitalia (flight code AZ). This option is available up to 7 days before the departure date.

- **Validity and conditions for the Award Ticket**

Tables for requesting award tickets are valid from 1 January through 31 December 2009; destinations specified in such tables may vary due to changes in Alitalia's flight schedule.

To receive confirmation of destinations reached by Alitalia and Air One, please contact your Alitalia Local Office or consult the website Alitalia.com; for all that is not explicitly mentioned here with regard to requesting and using Award Tickets, please refer to MilleMiglia Terms and Conditions currently in force.

- **General rules for Alitalia and Air One award tickets**

For any request of changing the name of the traveler or the itinerary, the applicable fee is either 55 Euro or 5,000 miles per ticket.

The fee does not apply in case of variation of date or time, or of a different traveler's name or itinerary when switching from a Plus Award Ticket to a Standard Award Ticket or vice versa. If a variation in the itinerary or in the Award Ticket type (from Plus to Standard) leave residual miles, those miles will be lost and will not be refunded to the member under any circumstances. Variations to Award Tickets are only allowed within their validity timeframes (i.e. one year from the date of first issuance).

**CLICK ON AN ITEM
TO VIEW MORE INFORMATION.**

MILLEMIGLIA CLUB.

EARNING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- OTHER PARTNER AIRLINES.
- COMMERCIAL PARTNERS.

REDEEMING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- "AROUND THE WORLD" AWARD TICKET.
- PARTNER AIRLINES.
- CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

- MEMBERSHIP BENEFITS.
- EXCLUSIVE BONUS.

RULES AND REGULATIONS.

SKYTEAM PARTNERS.

The **SkyTeam Award Ticket** allows you to request an individual Award Ticket even if your chosen travel itinerary implies flying with several different Airlines.

The following table shows the number of miles needed to request Award Tickets for destinations reached by SkyTeam Partners.

Values in the table are expressed in thousands of miles, and indicate the miles needed for requesting a ticket in Economy Class and Business Class respectively.

The following page shows details to destination areas.

	Europe 1 and North Africa 1	Europe 2 and North Africa 2	Europe 3 and Near East	Middle East	Central and Southern Africa	Northern Asia	Southeast Asia	Indian Sub-Continent	North America	Central America, Caribbean, Hawaii, Mexico	South America 1	South America 2	Australia and Pacific
Europe 1 and North Africa 1	20 ¹ /30 ¹	25 ²⁹ /40 ²⁹	30/45	40/60	70/100	80/120	80/120	50/80	50 ¹⁹ /80 ¹⁸	50/80	60/100	80/120	100/150
Europe 2 and North Africa 2	25 ²⁹ /40 ²⁹	25 ¹ /40 ⁴	30/45	40/60	70/100	80/120	80/120	50/80	50 ¹⁹ /80 ¹⁸	50/80	60/100	80/120	100/150
Europe 3 and Near East	30/45	30/45	30/45	40/60	70/100	80/120	80/120	50/80	50 ¹⁹ /80 ¹⁸	50/80	60/100	80/120	100/150
Middle East	40/60	40/60	40/60	40/60	80 ⁹ /120 ¹⁶	80/120	80/120	80 ⁹ /120 ⁹	80/120	80/120	80/120	100/150	110/160
Central and Southern Africa	70/100	70/100	70/100	80/120	40 ⁹ /60 ⁶	100/150	120/180	80/120	80/120	100/150	100/150	120/80	120/180
Northern Asia	80/120	80/120	80/120	80/120	100/150	35 ²⁹ /50 ²⁸	50 ⁹ /70 ⁸	50/70	60/90	60/90	70/110	90/140	60/90
Southeast Asia	80/120	80/120	80/120	80/120	120 ⁷ /180 ⁷	50 ⁹ /70 ⁸	40 ⁹ /60 ⁸	50/70	70/95	70/95	90/140	100/150	80/120
Indian Sub-Continent	50/80	50/80	50/80	80 ⁹ /120 ⁹	80/120	50/70	40/60	NA	80/100	80/120	100/150	120/180	90/120
North America	50/80	50 ¹⁹ /80 ¹⁸	50 ¹⁹ /80 ¹⁸	80/120	80/120	60/90	70/95	80/100	25 ¹ /40 ¹⁴	30 ⁹ /60 ⁹	35/60	50/75	100 ²⁹ /150 ²⁹
Central America, Caribbean, Hawaii, Mexico	50/80	50 ¹² /80 ¹²	50/80	80/120	100/150	60/90	70/95	80/120	30 ⁹ /60 ⁹	30 ¹¹ /60 ¹¹	30 ¹¹ /60 ¹¹	50/75	100/150
South America 1	60/100	60/100	60/100	80/120	100/150	70/100	90/140	100/150	35/60	35 ¹¹ /60 ¹¹	25/40	NA	110/160
South America 2	80/120	80/120	80/120	100/150	120/180	90/140	100/150	120/180	50/75	50/75	NA	NA ¹³	120/180
Australia and Pacific	100/150	100/150	100/150	110/160	120/180	60/90	80/120	90/120	100 ⁹ /150 ⁹	100/150	110/160	120/180	NA

CLICK ON AN ITEM TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

• **Destination areas**

EUROPE 1 and NORTH AFRICA 1

Albania, Algeria, Austria, Bosnia Herzegovina, Bulgaria, Croatia, Italy, Libya, Macedonia, Malta, Montenegro, Poland, Czech Republic, Romania, Serbia, Slovakia, Slovenia, Switzerland, Tunisia, Hungary.

EUROPE 2 and NORTH AFRICA 2

Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Morocco, Norway, Netherlands, Portugal, United Kingdom, Spain, Sweden.

EUROPE 3 and NEAR EAST

Armenia, Azerbaijan, Belarus, Cyprus, Egypt, Estonia, Georgia, Jordan, Israel, Latvia, Lebanon, Lithuania, Western Russia, Syria, Turkey, Ukraine.

MIDDLE EAST

Saudi Arabia, Bahrain, United Arab Emirates, Iran, Kazakhstan, Kuwait, Qatar, Central Russia, Uzbekistan.

CENTRAL AND SOUTHERN AFRICA

Angola, Benin, Burkina Faso, Burundi, Cameroon, Chad, Comoros, Congo, Ivory Coast, Ethiopia, Gabon, Ghana, Guinea, Equatorial Guinea, Kenya, Reunion, Madagascar, Mali, Mauritania, Mauritius, Niger, Nigeria, Central African Republic, Congo Dem. Rep, Rwanda, Senegal, Seychelles, Sierra Leone, South Africa, Sudan, Tanzania, Togo, Uganda, Zambia, Zimbabwe.

NORTHERN ASIA

South Korea, Japan, Mongolia, Eastern Russia.

SOUTHEAST ASIA

China and Hong Kong, Philippines, Guam (USA), Indonesia, Northern Marian Islands, Marshall Islands, Malaysia, Micronesia, Palau, Saipan (USA), Singapore, Thailand, Taiwan, Vietnam.

SUB-CONTINENTAL INDIA

India, Maldives, Sri Lanka.

NORTH AMERICA

Canada, Continental USA.

CENTRAL AMERICA, CARIBBEAN, HAWAII, MEXICO

Antigua and Barbuda, Dutch Antilles, Aruba, Bahamas, Barbados, Belize, Bermuda, Costa Rica, Cuba, El Salvador, Jamaica, Guadeloupe, Guatemala, Haiti, Hawaii, Honduras, Cayman Islands, Virgin Islands (USA), Martinique, Mexico, Nicaragua, Panama, Puerto Rico, Dominican Republic, St. Lucy, St. Martin.

SOUTH AMERICA 1

Colombia, Ecuador, French Guyana, Peru, Suriname, Trinidad and Tobago, Venezuela.

SOUTH AMERICA 2

Argentina, Bolivia, Brazil, Chile, Uruguay.

AUSTRALIA AND PACIFIC

Australia, Fiji, New Caledonia, New Zealand, Tahiti.

Notes

1. On Alitalia domestic flights, only economy class is available.
2. Flights between France and Switzerland are only by Air France: 20,000/30,000.
3. Flights between the Czech Republic and Belgium, Denmark, Finland, France, Germany, Norway, Holland, Sweden are only by Czech Airlines: 20,000/30,000.
4. Flights within France only by Air France: 20,000/30,000
Flights between France, Belgium, Germany, Great Britain, Ireland only by Air France: 20,000/30,000
Flights within Holland only by KLM: 20,000/30,000
Flights within Spain only by Air Europa: 20,000/30,000.
5. Direct flights between Dubai and Colombo only by Czech Airlines: 40,000/80,000.
6. Direct flights within Africa only by Air France: 20,000/30,000.
Direct flights between Madagascar, Mauritius and La Réunion only by Air France: 20,000/30,000
All the flights by Kenya Airways of up to 1,500 miles: 30,000/45,000.
7. Flights within South Korea only by Korean Air: 20,000/30,000.
8. Direct flights within Asia only by Air France: 20,000/30,000
Flights within Japan and within the Northern Marian Islands only by Northwest: 20,000/30,000.
9. Direct flights within Continental USA and the Caribbean only by Air France: 30,000/45,000.
10. Direct flights between Tahiti and Continental USA only by Air France: 60,000/90,000.
11. Flights within Mexico only by Aeromexico: 20,000/30,000.
Direct flights within the Caribbean and between the Caribbean and South America 1 only by Air France: 20,000/30,000
Flights within the Caribbean and Central America and between the Caribbean and Central America only by Continental: 20,000/30,000
Flights between Netherlands Antilles and South America 1 only by KLM: 20,000/30,000
All the flights by Copa of up to 500 miles: 20,000/30,000.
12. 80,000 miles in Business Class or Alizé Class on Air France flights.
13. Direct flights within South America 2 only by Air France: 20,000/30,000
Flights within Brazil only by Continental: 20,000/30,000.
14. Award tickets on Northwest and Continental flights within US and between US and Canada require a Saturday night stay. This rule does not apply to flights within US and between US and Canada in connection with an international flight
Flights within North America only by Continental: 25,000/45,000.
15. Flights between North America and Europe only by Continental: 50,000/100,000.
16. Between Nairobi and Dubai by Kenya Airways flights: 40/60.
17. Between Bangkok and Hong Kong by Kenya Airways flights: 40/60.

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

• Regulations for SkyTeam Award tickets

- Validity of Award Ticket: one year from date of issue.
- Award Tickets are not available for one-way flights.
- The journey must be booked on the most direct itinerary.
- The Multicarrier award ticket can be made up of a maximum of 6 flight legs.
- The itinerary cannot contain the same airport more than once in each direction.
- Only one voluntary stop-over is allowed, but it must not last more than length of stay in the final destination of the travel itinerary.
- If the award ticket concerns a domestic itinerary, the airports of origin and destination for the outbound flight must be the same as the airports of origin and destination for the inbound flight. If the award ticket concerns an international itinerary, the destination airport for the outbound flight need not be the same as the airport of origin for the inbound flight, but must be in the same award area; alternatively, the airport of origin for the outbound flight need not be the same as the destination airport for the inbound flight but must be in the same award area.
- The destinations shown in the table for requesting award tickets, may not always be available depending on operational changes made by all the SkyTeam Partners.
- Seats are subject to availability.
- Ticket changes, and anything else not explicitly stated in the notes, are governed by the regulations for the MilleMiglia Program.

Operational changes and black-out periods

- The destinations shown in the table for requesting award tickets, may not always be available depending on operational changes made by Alitalia and all the SkyTeam Partners. Please contact the Alitalia Offices to have a confirmation of the destinations available.

- Please find that you cannot request award tickets on **Korean Air** flights during 2009:

- Within Korea: 17 July-23 August, 1-5 October, 30-31 December
- From US and Canada: 23 May-5 July, 12-27 December
- From other countries: 17 July-16 August, 1-4 October, 23-31 December
- Award Tickets with Continental Airlines and Copa Airlines can be issued up until 24/10/2009. Tickets will be valid one year from date of issue.

"AROUND THE WORLD" AWARD TICKET.

Alitalia and the other Airlines of the SkyTeam Alliance offer you an exciting opportunity of spending the miles you earned: the "**Around the World**" Award Ticket.

Miles required for requesting this Award are as follows:
140,000 in Economy Class and 220,000 in Business Class.

The main features of the "Around the World" Award Ticket are as follows:

- the selection of the itinerary is subject to the network of available connections;
- the travel itinerary may be composed of flights of different SkyTeam Partner Airlines;
- for the whole itinerary, only one travel direction is allowed (either eastbound or westbound);
- the departure airport and the final destination of the itinerary must be in the same country;
- the final destination of the itinerary must not be located beyond the departure airport (for instance, an eastbound award flight departing from Los Angeles may not terminate in New York City);
- some Airlines have blackout periods;
- each travel itinerary may involve a maximum of 6 planned stopovers (with a maximum of 3 stopovers per continent);
- Open Jaw tickets are allowed (counting as stopovers);
- the ticket is valid for one year from the issuance date.

To know more about the "Around the World" Award Ticket, please contact your Alitalia Local Office.

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.
- OTHER PARTNER AIRLINES.
- COMMERCIAL PARTNERS.

REDEEMING MILES.

- ALITALIA AND AIR ONE.
- SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

- PARTNER AIRLINES.
- CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

- MEMBERSHIP BENEFITS.
- EXCLUSIVE BONUS.

RULES AND REGULATIONS.

AIRLINES PARTNER.

The following table shows the number of miles needed to request your Award Ticket.

QANTAS.

AREA	DESTINATIONS	MILES REQUIRED	
		ECONOMY CLASS	BUSINESS CLASS
QF1	Flights up to 1000 miles: Within Australia, Within New Zealand, Australia- New Zealand	30.000	45.000
QF2	Flights over 1000 miles: Within Australia, within New Zealand, Australia- New Zealand	45.000	70.000
	Flights up to 2000 miles: Australia-Far East, within Far East		
QF3	Flights over 2000 miles: Australia - Far East, Europe - Far East	75.000	115.000
QF4	Australia to: Europe, South America, South Africa, USA	120.000	180.000

Notes

For flights between Sydney and Los Angeles, Business Class Award Tickets are not available.
Destinations shown in the table for requesting Award Tickets may become unavailable due to changes in the schedule of Partner Airlines participating in the MilleMiglia Program.

Figures show miles for direct flights.

All destinations shown on the table are reached by direct flights.

Extra payments in miles will be required for any connecting flights.

CHARITY PROGRAM.

Among the many possibilities you have with the MilleMiglia Program, you can use your miles to help through the **Charity Program**, which allows you to donate a flight to those who are in need of help.

To donate your miles, simply contact your Club Customer Service by phone or send an email to clubmillemiglia.charity@alitalia.it specifying your MilleMiglia Code, your full name, the number of miles you wish to donate (at least 1,500), and the association you wish to donate to.

Donations are only accepted from members who have at least 10,000 miles on their account (at the date of the donation). You will receive confirmation of your donation by email.

You may donate your miles to any of the following 6 charity associations:

- Ail
- Associazione Peter Pan
- Associazione Comitato Aurora Onlus
- Comunità di Sant'Egidio
- Médecins Sans Frontières
- Save the Children

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.
SKYTEAM AIRLINES.
OTHER PARTNER AIRLINES.
COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.
SKYTEAM AIRLINES.
"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.
EXCLUSIVE BONUS.

RULES AND REGULATIONS.

EXCLUSIVE CLUBS.

CLUB BENEFITS.

If you are a frequent flyer with Alitalia, Air One and the SkyTeam Partners, you can easily join our Exclusive Clubs offering useful and customized services. With 20,000 qualifying miles* you can join the Ulisse Club, and with 50,000 the Freccia Alata Club, whereas with 80,000 miles you can join the Freccia Alata Plus Club, which is exclusively tailored for a selected number of flyers who are constantly on the move.

Joining a Club gives access to special services and exclusive benefits.

Please consult the table to know more.

EXCLUSIVE CLUB BENEFITS.	 Ulisse CLUB	 Freccia Alata CLUB	 Freccia Alata CLUB Plus
Access to the Freccia Alata Alitalia Lounges	–	Yes	Yes
Access to the VIP SkyTeam Lounges	–	Yes	Yes
Wait list priority ¹	Yes	Yes	Yes
Check-in at Business Class desks ²	Yes	Yes	Yes
Complimentary excess baggage ²	Up to 10 Kg	Up to 20 Kg	Up to 20 Kg
Exclusive Bonus ³	25%	50%	100%
Preferential access to Award Tickets	Yes	Yes	Yes
Reservations guaranteed up to 24 hours before departure for full fare (Y) Economy Class tickets on long haul flights ⁴	–	Yes	Yes
Priority for boarding ⁴	Yes	Yes	Yes
Priority baggage claim ⁵	Yes	Yes	Yes
Preferred seating	Yes	Yes	Yes
Preferred access to security check points	–	Yes	Yes
Freccia Alata Card forYOU to give as a gift	–	–	Yes
Business forYOU	–	–	Yes

Table valid from 1 January through 31 December 2009.

* Qualifying miles are those that allow you to gain access or renew your membership in the exclusive Clubs. You can earn them between 1 January and 31 December by flying with Alitalia, Air One, SkyTeam Partner and Associate airlines and with other Partners, when specifically indicated.

1 - For booking Alitalia flights only; for check-in purposes both on Alitalia and Air One flights.

2 - On Alitalia and Air One flights.

3 - On Alitalia, Air One and SkyTeam Partner flights.

4 - On Alitalia flights only.

5 - For Alitalia flights; for Air One flights at Rome Fiumicino and Milano Linate only.

EXCLUSIVE BONUS.

Members are awarded an Exclusive Bonus for each flight with Alitalia, Air One or our SkyTeam Partner Airlines, based on their Club Membership:

- 25% more miles for Ulisse Membership;
- 50% more miles for Freccia Alata Membership;
- 100% more miles for Freccia Alata Plus Membership.

The Exclusive Bonus is granted for booking classes that allow you to accrue miles (excluding any promotions) and is calculated based on the miles earned for each Economy class flight (the maximum mileage applicable to the Exclusive Bonus is the one determined for booking classes K, V, and T in the mileage accrual table or Air One booking classes N, Q, V). Exclusive Bonus Miles do not qualify for joining Alitalia Exclusive Clubs. Benefits may be subject to limitations by the individual Airline Partners.

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

The following is an example of the miles you can earn, as a member of our Exclusive Clubs, when flying Milan to London:

Alitalia Booking Class	Air One Booking Class	Miles earned	Club Membership	Exclusive Bonus	Total miles
G, L, N, O, Q, S, W, X	E, G, L, K, S, T, W,	500	Ulisse	125	625
			Freccia Alata	250	750
			Freccia Alata Plus	500	1.000
K, T, V	N, Q, V	1.000	Ulisse	250	1.250
			Freccia Alata	500	1.500
			Freccia Alata Plus	1.000	2.000
B, H, M, Y	B, H, M, Y	1.500	Ulisse	250	1.750
			Freccia Alata	500	2.000
			Freccia Alata Plus	1.000	2.500
C, D, I, J	C, D, Z	3.000	Ulisse	250	3.250
			Freccia Alata	500	3.500
			Freccia Alata Plus	1.000	4.000

Terms valid until 31 December 2009 starting from 1 January for Alitalia flights and from 13 January for Air One flights

2 The Exclusive Bonus is granted on all flights booked on miles-awarding classes (with the exclusion of any promotions) and is calculated on the basis of the miles awarded for each flight in Economy class (top mileage for the Exclusive Bonus applies to Alitalia booking classes K, T, V or Air One booking classes N, Q, V).

2008-2010 RULES AND REGULATIONS.

Effective from 11 p.m. of 12 January 2009.

ART. 1 - DEFINITIONS AND GENERAL PROVISIONS

1.1 In these Regulations, the terms and expressions are defined as follows, unless otherwise specified:

- "Company" or "Alitalia" means Alitalia - Compagnia Aerea Italiana S.p.A., having its registered office at Via Camperio n. 9, Milan, fiscal code, VAT number and registration number with the Companies Registry of Milan 02500880121, R.E.A. of Milan n. 1753069, together with the Alitalia group companies CAI First S.p.A. and CAI Second S.p.A., if not otherwise set out under this Regulation.
- "Card" means a plastic card (loyalty card) bearing the Client's name, surname and personal numeric code issued by the Company which can be used to access the services set forth by the Program (see Article 2.6).
- "Exclusive Clubs" means the "Club Ulisse", "Club Freccia Alata" and "Club Freccia Alata Plus" whose members are also Program members. Belonging to these exclusive Clubs gives members the rights to special services and benefits, the rules and regulations for which can be viewed online at www.alitalia.com.
- "SkyTeam Airline" or "SkyTeam Airlines" means the Partner or Partners participating in SkyTeam alliance, respectively, as specified in the list available on the website www.alitalia.com and/or in the Guide.
- "Notices of the Program" means all communications regarding the Program published on the Internet website www.alitalia.com and/or on the Guide.
- "General Transportation Conditions (or G.T.C.)" means the rules governing the contract for general economic interest services composed of airline transportation of passengers and baggage, which can be viewed online at www.alitalia.com.
- "Guide" means all the information that can be consulted online at www.alitalia.com on earning Miles and claiming Rewards as well as Program advantages and services. A Member may also request a Guide from Customer Service, who will send a paper copy to the address indicated by the Member.
- "Miles" means the Miles earned with the Company and its Partners in accordance with the procedures listed in the Regulations, on the Internet website www.alitalia.com and/or on the Guide and/or in the Notices of the Program. A mile is the Program's unit of measurement which is accumulated in determined amounts, allowing the Member to request and obtain Rewards (see Articles 5 and 6).
- "Qualifying Miles" means the Miles that allow Members to access exclusive Clubs or renew their membership (see Article 7). Qualifying miles can be earned from 1 January to 31 December of each year of Program validity, using the services of the Company or the SkyTeam Airline Companies or other Partner companies, when specifically indicated.
- "Partner" means an airline company or company or agency which carries out different activities using airline transport (also defined as Commercial Partners); by using these services, the Member may earn or use Miles as specified in these Regulations, on the Internet website www.alitalia.com and/or on the Guide and/or in the Notices of the Program.
- "PIN" (Personal Identification Number) means a secret and personal code that allows the Member to access a special section of the Program at www.alitalia.com and other related services (see Article 2.5).
- "Reward" mean the right to air travel obtained through the Program by using the Miles earned in accordance with the procedures listed in the Regulations, on the Internet website www.alitalia.com and/or on the Guide and/or in the Notices of the Program.
- "MilleMiglia Program" or "Program" means the reward program, lasting from 1 January 2008 to 31 December 2010 (unless extended), which was promoted by Alitalia - Linee Aeree Italiane S.p.A. now admitted to the extraordinary administration proceeding ("Former Alitalia") in order to attract frequent flyer Clients. As of 11:00

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

p.m. on 12 January 2009, the Company will replace Former Alitalia as promoter of the Program and shall recognise any Miles accrued, shall grant Awards owed by Former Alitalia to the Members, and shall recognise the Awards granted by Former Alitalia (as long as regularly requested by the Members), pursuant to the rules set out in this Regulation and specified on the website www.alitalia.com and/or in the Guide and/or in the Notices of the Program. The Program is subject to the provisions concerning reward programs pursuant to the D.P.R. n. 430/2001 and is subject to the supervision of the competent offices of the Ministry of Economic Development.

- "Regulations" means these terms and conditions which govern the Program.
- "Retroactive Credit" means Miles credited to a Member's account, which were earned prior to the date when that credit would normally be credited automatically.
- "Itinerary Receipt" means a document that proves that an electronic ticket ("e-ticket") was issued and, therefore, replaces the paper ticket pursuant to the Convention of Montreal of 1999 on the civil liability of the airline carrier.
- "Customer Service" means the telephone service that allows Members to obtain information, make reservations and get tickets, rewards and assistance. Telephone costs for this service are specified when the service is used.
- "Member" means the individual participating in the Program, whose name is listed on the Card.
- "SkyTeam" means the alliance between airline carriers, formed on 22 June 2000 of which SkyTeam Airline Companies have been members. The list of airline companies participating in the alliance can be seen on the Internet website www.alitalia.com and/or in the Guide.

1.2 Participation in the Program is subject to these Regulations and is free.

1.3 The Company reserves the right to even partially and at any time change the procedures for participation in the Program as long as the rights already obtained by participants are protected.

1.4 For more information on the Program, view the MilleMiglia section at www.alitalia.com or call Customer Service at the telephone numbers indicated on the Internet website www.alitalia.com and/or in the Guide.

ART. 2 - MEMBERSHIP AND PARTICIPATION CONDITIONS

2.1 All individuals who pay to travel via the airline may participate in the Program so long as they are above the age of fourteen and, upon joining, indicate an address where they can receive correspondence from MilleMiglia. Program membership for non-emancipated minors is subject to the explicit consent of their parents or guardians. Program membership for non-emancipated minors is subject to the liability of their parents or guardians and is managed by the parent/guardian.

2.2 The employees of Airline Companies or Companies or other agencies or businesses whose employees enjoy industry discounts may not join the Program. The Company reserves the right to deny membership to the Program to those who do not meet the requirements set forth in these Regulations or to exclude those people from the Program if it is later discovered that they do not meet those requirements, notwithstanding the rights they may have obtained. If Program membership is in contradiction with the current provisions of these Regulations or do not conform with them, The Company reserves the right to revoke the Member's membership or cancel the Miles earned and not used when the member is notified of the exclusion; any previously obtained but unused Rewards are also cancelled.

2.3 To join the Program, you must register online at the Internet website www.alitalia.com or by contacting Customer Service. A membership application for the MilleMiglia Program presupposes that these Regulations have been read. Another method to enrol in the Program is provided if the clients not previously enrolled in the Program apply for the co-branded Alitalia Card American Express and Alitalia Card Premium American Express (available only for Italian residents). In this case, the individual Client is required to provide personal information on the appropriate form since, to get the co-branded cards, it is absolutely necessary to enrol in the Program. If not, the card request cannot be accepted and processed. The issue of the membership card for the exclusive Clubs denotes membership of the Program.

2.4 Upon enrolling, the Member will receive a personal numeric code which s/he must use when booking a flight and checking-in at the airport in order to be credited with the relevant Miles. Each member's personal numeric identification code corresponds to an account in which the earned Miles will be credited: (i) after flights actually taken ("flown") with The Company, (ii) following those actually taken with Partner airline companies, as well as (iii) after using the Company services and (iv) purchasing products and using services from the other Partners based on the effective terms and conditions listed on the Internet website www.alitalia.com and/or in the Guide.

2.5 In addition the Member will receive his/her PIN needed to access special services by e-mail or at the address indicated by him/her according to the specific instructions that will be sent to him in the same communication. The Member alone is responsible for the safety of his/her PIN.

2.6 The Card will be given to the Member separately, bearing the Member's personal data and personal numeric code. The Card bears the member's name and may only be used by the bearer. If the Card is lost, stolen or damaged, the Member is required to inform Customer Service in a timely manner so that a new card may be issued or the corresponding account may be closed and a new account may be opened to which all Miles earned will be transferred. In this case, the Member will receive a new code number, a new Card and a new PIN. The Company will not be responsible for any fraudulent use of lost or stolen Cards prior to the aforementioned communication. If the PIN is lost, the Member may contact Customer Service, who will issue a new PIN and send it to the Member's address. In addition, the Member may recover his/her PIN by using the appropriate recognition function found on the Internet website www.alitalia.com but only if s/he has previously given The Company his/her e-mail address. In this case, for security reasons, the Member must change the PIN using the appropriate data update function once they recover their PIN.

2.7 Several people may not be registered under the same personal numeric code or under the same account. Each membership is nominative and requires the Member to provide his/her personal data; the Member must inform The Company of any changes via its website or by contacting Customer Service. The Member guarantees

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

the accuracy of all information provided to The Company and is solely responsible for it. If there are several codes or accounts registered to one Member, The Company will transfer the Miles earned to a single account and close the others after informing the Member. In this case, if there are Miles for the same flight/service registered to the same Member in different accounts, they will be credited to one valid account one time only. Miles for different Members cannot be accumulated in a single account. Mile integrations and/or transfers between different accounts are not allowed.

2.8 The Member enrolled in previous versions of the MilleMiglia Program will be de facto enrolled in the following Program edition notwithstanding the right to request deletion from same. The Member has the right to leave the Program at any time before its anticipated expiry. In this case, notwithstanding the right to obtain any rewards earned, if the Miles earned are sufficient, any Miles remaining when the termination is complete will be lost.

2.9 The Member may not sell or exchange his/her Miles or Rewards in any way.

2.10 The Member may not in any way falsify or alter the data in relation to his/her Program membership nor issue declarations or provide misleading or untruthful information to obtain benefits that they have not earned.

ART. 3 - RULES OF BEHAVIOUR AND PENALTIES

3.1 The Member's participation in the Program is subject to respect for all the conditions and rules of behaviour listed in these Regulations.

3.2 In particular, the Member is prohibited from behaving in any inappropriate manner that is unbecoming, disrespectful or troublesome for the employees of The Company or airline companies or companies or agencies that are Program Partners; they are further prohibited from behaving in a disruptive manner aboard aircraft or in special areas for Members or from refusing to follow the directions given by the employees of The Company or airline companies or companies or agencies that are Program Partners.

3.3 The Company reserves the right at its own discretion to exclude the Member from the Program and, without prejudice to rights that it earned, cancel the Miles earned but not yet used at the time when the member is informed of the exclusion and cancel any rewards previously earned and not yet used if the Member does not respect the conditions of these Regulations and/or his/her behaviour does not comply with them or the legal provisions and the G.T.C. of The Company or any of the Partner airline companies and, in general, any other applicable regulation or provision.

ARTI. 4 - PROGRAM PARTNER

The list of Program Partners is found on the Internet website www.alitalia.com and/or in the Guide. This list may be changed at any time. The Company will promptly inform the Member of any changes to the aforementioned list; any changes made do not mean the loss of the Miles earned by using the services of the Partner eventually removed from the list. A particular Partner category is represented by SkyTeam alliance member carriers.

ART. 5 - THE MILES

5.1 Miles are the basic unit of calculation used by The Company for the Program. The Member earns Miles on The Company flights and those of Program Partner airline companies as well as by using the Commercial Partners' services. The Member who flies with The Company or with one of the SkyTeam Airline Companies also earns Miles for code-sharing flights; however, code-sharing flights operated by The Company and/or Partner airlines in collaboration with airlines that are not Program Partners do not allow you to earn Miles unless The Company and/or the Partner airline is a Marketing Carrier, i.e. the airline ticket/itinerary receipt bears the IATA seal of the aforementioned airline companies in the "carrier box".

5.2 The amount of Miles earned for flights is calculated based on the IATA TPM (Ticketed Point Mileage) distance or on the minimum number of Miles set forth by the Program between the point of departure and destination for the flight taken and based on the booking class used, which indicates the pre-selected rate group. For multi-leg flights, Miles will be credited for the individual legs. The amount of Miles credited is specified in the tables found on the Internet website www.alitalia.com and/or in the Guide or can be obtained by contacting Customer Service. The content of these tables is only valid for the period indicated on the Internet website www.alitalia.com and/or in the Guide. The services provided and products offered by the Partner Companies that let you earn Miles are indicated on the Internet website www.alitalia.com and/or in the Guide.

5.3 To get Miles automatically credited, the Member must inform The Company of his/her personal numeric code when booking the flight and present his/her Card when checking-in at the airport. For some non-computerized connections, Miles may not be able to be credited automatically. In Miles are not credited automatically, the Member may ask for a Retroactive Credit by sending a legible photocopy of his/her boarding card and airline ticket/itinerary receipt by fax or post to the MilleMiglia Customer Service or by entering the Company e-ticket number in the appropriate space on the Internet website www.alitalia.com within four (4) months of the flight. If a Commercial Partner's services/products are used, the Member must inform them of his/her personal numeric code when booking the service or purchasing the product. If miles are not credited for a service/product offered by a Partner, you must contact the Partner's Customer Service department directly.

5.4 In the case where a Member is registered in another loyalty program for a Partner airline and flies with one of these Partners, miles may not be credited both to the account for that program and to the one for this Program. If a Member fraudulently obtains duplicate miles, the Company reserves the right to void the unduly credited Miles and exclude the Member from the Program, notwithstanding the rights obtained.

5.5 Tickets purchased and not used do not give members the right to Miles.

5.6 Miles earned by Members following the use of airline services can only be credited after the flight is taken.

5.7 Airline flights purchased by the Member but used by others do not let you earn Miles.

5.8 The Company reserves the right to conduct promotional initiatives to distribute Miles based on different and

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

OTHER PARTNER AIRLINES.

COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.

SKYTEAM AIRLINES.

"AROUND THE WORLD" AWARD TICKET.

PARTNER AIRLINES.

CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.

EXCLUSIVE BONUS.

RULES AND REGULATIONS.

additional measures other than those set forth by these Regulations and on the Internet website www.alitalia.com and/or the Guide.

5.9 To earn Miles as a result of using services/products provided by Commercial Partners, the rules and regulations set forth herein are valid.

5.10 Flights flown by virtue of Rewards do not let you earn Miles.

5.11 Some special booking classes on The Company flights or Partner services/products at special rates/discounted prices may not let you earn Miles. The Company reserves the right to issue Miles for these special rates/prices for specific promotional campaigns, of which the Member will be sufficiently informed.

5.12 Flights flown for free or at discounted prices, indicated with the abbreviations ID and AD, do not let you earn Miles. Miles eventually credited following these flights will be voided.

5.13 Miles will not be earned for flights flown on non-partner Program airline companies even if originally booked with the Company or if a closed ticket on the Company was issued. Nevertheless, if the Company accommodates passengers on a non-partner Program airline company due to the cancellation of an the Company flight within 36 hours of departure, the Member will also have the right to earn the relative Miles.

5.14 Charter flights let you earn Miles only if Members are informed of them through a specific communication.

5.15 Program Partners are solely responsible for the conditions to grant Miles for the use of their services or to purchase their products and related credit. The Member who wants to use Partner's services/products is required to verify the applicable terms and conditions with the Partners. The Company does not assume any liability for the services/products offered by its Partners. Any complaints in this regard must be addressed directly to the Partners themselves.

5.16 Miles cannot be sold or converted to cash.

5.17 Miles earned by the Member are listed on the appropriate Statement available at www.alitalia.com, the automated Customer Service menu (available only in Italy) or periodically sent to the electronic or postal address indicated to the Company by the member. The Company reserves the right to change the frequency with which these Statement are provided at any time and is not liable for delays due to lost mail or if the Member does not update his/her address. In any case it remains understood that the Company has the right not to credit or to cancel any Miles erroneously credited, providing the Member with adequate notice.

5.18 In the case of free travel in a superior class, granted by the Company or by one of the Partner Airline Companies for operative reasons, the Member will be credited with Miles based on the service class shown on the ticket and not the one actually used.

5.19 After a twenty-four (24) month period in which the Member does not fly with the Company or with the Program Partners who help you earn Miles, the Company reserves the right to close the account and void the Miles in the account. The Member is responsible for checking the Miles' expiry date.

5.20 This reward operation allows you to earn Miles until 31 December 2010 (see Article 1.1). The Rewards must be requested by the Member by 30 June 2011. Rewards will be given to those who have the right to them within the maximum period of six (6) months from the conclusion of the operation (30 June 2011) pursuant to Presidential Decree of 26 October 2001, nr. 430. The Miles earned and not used by that date will be voided from the Member's personal account.

ART. 6 - Rewards

6.1 The Member may request Rewards on the Company flights and those of the Program's Airline Partners; Rewards are not planned for code-sharing flights operated by non-Partner Program Airlines. All information about selecting the aforementioned flights is on the Internet website www.alitalia.com and/or in the Guide.

6.2 The destinations and procedures for and by which you can request Rewards are shown in the appropriate reward table that you can find on the Internet website www.alitalia.com and/or in the Guide where the number of Miles needed for each destination and each service class are also specified.

6.3 The Member or a person that s/he indicates may enjoy the Rewards.

6.4 The Member, having reached the Miles necessary, may book a Reward flight by logging on to the MilleMiglia section at www.alitalia.com or by contacting Customer Service, specifying that the requested booking is for a Reward. Reward reservations may not be made at an agency or the Company ticket counter or at a third party Travel Agency.

6.5 The reservation will be deleted automatically if the Reward ticket is not issued within the timeline indicated in the booking phase.

6.6 The boarding taxes and the fuel surcharge for the Reward are always at the expense of the Member, according to the Internet website www.alitalia.com and/or in the Notices of the Program.

6.7 Rewards requested telephonically from Customer Service may be obtained in electronic format or by using the payment service "Ticket by Mail" (delivery of ticket via letter sent to the Member's address); the amount of the boarding taxes and the fuel surcharge must be paid by Credit Card. Alternatively, the Member may pick up the Reward by going directly to the Company ticket counter after having made the reservation with Customer Service.

6.8 The Member or beneficiary, upon picking up the ticket, must sign a release for the pick-up and pay the boarding tax and the fuel surcharge. The ticket may be picked up by an adult third party with a personal identification document, a written proxy signed by the account's bearer, a photocopy of the bearer's identification document and card.

6.9 Seats aboard the Company flights reserved for those with rights to Rewards are limited. From the beginning of the sale of tickets for a flight until it is sold out, the Company guarantee a minimum availability of two (2) reward seats. The Company has the right to reserve a determined number of reward seats for Members of the exclusive Clubs. The Company does not guarantee the availability of reward seats on Partner Airline's flights.

**CLICK ON AN ITEM
TO VIEW MORE INFORMATION.**

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.
SKYTEAM AIRLINES.
OTHER PARTNER AIRLINES.
COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.
SKYTEAM AIRLINES.
"AROUND THE WORLD" AWARD TICKET.
PARTNER AIRLINES.
CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.
EXCLUSIVE BONUS.

RULES AND REGULATIONS.

6.10 For each Reward, a maximum of two (2) involuntary transfers at intermediary airports between the point of departure and destination are allowed. Stop overs are not allowed. For travel itineraries that require the use of more than one SkyTeam Airline company, view the appropriate Sky Team Rewards table available on the Internet website www.alitalia.com and/or in the Guide.

6.11 The miles requested to earn Rewards is the same as for all Member categories. The beneficiaries of the particular rate reductions (ex. children, students, the elderly, etc), therefore, do not enjoy any advantages and have the right to Rewards by spending the same amount of Miles as other Members.

6.12 Rewards are valid for twelve (12) months from the date of issue and cannot be extended. Expired rewards cannot be used or reimbursed (Miles cannot in any case be recredited to a Member's account) and cannot be replaced or changed. Changes to the flight's date and time are allowed without having to pay any penalty. Other changes (regarding the beneficiary and/or itinerary and/or carried) can be made as long as the Reward is valid by paying a cash contribution or additional Miles (the amount of which can be seen on the Internet website www.alitalia.com and/or the Guide). In the case where the itinerary changes led to residual Miles, they will be lost and will not be reimbursed to the Member. The changes must be made by MilleMiglia Customer Service; no changes may be made by any other offices of the Company, the Company or third party Travel Agencies or other Airline Companies.

6.13 Rewards cannot be used on different Airline Companies other than those indicated on the ticket.

6.14 In any case, no itinerary and/or ticket beneficiary change is allowed when the ticket has been partially used.

6.15 In the case of loss/theft, total or partial loss or deterioration of a Reward ticket, the Company will replace this travel ticket in whole or in part at the request of the Member on condition that: a) the Member exhibits a special report presented to the relevant Public Authorities; b) there is easily verifiable proof at the time of the request that the travel ticket was validly issued. In issuing the new travel ticket, which will have the same deadline and features as the original, the Company may request the payment of a reasonable commission for this service unless the loss/theft, total or partial loss or deterioration are attributable to the negligence of its agents or supervisors. If the Member finds the lost, stolen or deteriorated ticket before it expires, s/he must return it to the Company. The Company reserves the right to request that the Member return the value of the lost/stolen, lost or deteriorated ticket in the case where it has been used fraudulently.

6.16 For the rules and regulations on the airline's civil liability for Reward travel, those set forth under the current "General Conditions for the Transport of The Company Passengers and Baggage" are valid (which may be viewed at www.alitalia.com).

6.17 The Reward may be obtained by adding a contribution to the additional Miles earned based on the rules and procedures set forth at www.alitalia.com and/or in the Guide.

6.18 The Member may request travel in a class superior (upgrade) than the one purchased for flights (single legs) operated by the Company as a Reward. Upgrading is subject to the effective availability of special reward seats in superior classes, which are available in a limited number; you may find out that number by contacting the Company call center. The booking classes that let you request upgrades and the necessary miles to obtain them are indicated on the special pages at www.alitalia.com and/or in the Guide. The upgrade request must occur for tickets issued based on the specific procedures and timeframes. The service beneficiary must be the Member himself and/or a person that s/he indicates. Waitlist upgrading is not allowed. The Miles used for upgrading cannot be reimbursed and itinerary and/or data and/or beneficiary changes for already confirmed upgrades are not allowed. Miles earned for flights where upgrades occurred correspond to the amount paid for that flight in economy class.

6.19 With double Mile amounts compared to the standard table, the Member may request a Reward ticket with the special advantages described in the Guide. The procedures for the use of these Rewards are illustrated on the Internet website www.alitalia.com and/or in the Guide.

6.20 The Member may use the Miles earned to make donations to Associations participating in the MilleMiglia Charity Program based on the indications listed on the Internet website www.alitalia.com and/or in the Guide and in the Notices of the Program. The Miles donated cannot be reimbursed and cannot in any way be recredited to the Member's account or reused by the Member.

6.21 The indicative value of the individual Rewards is determined based on the value of the current airline rates at the moment of departure.

ART. 7 - EXCLUSIVE CLUBS

7.1 The Member who reaches the quota of qualifying Miles set forth and indicated on the Internet website www.alitalia.com and/or in the Guide (earned from 1 January to 31 December of the same year) is automatically and freely enrolled in the "Club Ulisse" or the "Club Freccia Alata" or the "Club Freccia Alata Plus". Membership of the exclusive Clubs means that the Company will grant the special benefits and advantages listed on its website www.alitalia.com and/or in the Guide and/or in the Notices of the Programs. The Company reserves the right to change these benefits and advantages at its own discretion, informing the Member with adequate advance notice.

7.2 Membership of the Club Ulisse, Freccia Alata and Freccia Alata Plus will be valid until 31 December of the year following the year in which the qualifying Miles in order to determine the Member's status were earned.

7.3 The necessary miles to join the exclusive Clubs represent a reference parameter that does not prejudice their ability to use Miles for Reward requests.

7.4 The status of Club Ulisse, Freccia Alata or Freccia Alata Plus Members will be determined starting from the beginning of the month after the Company systems recognize the miles necessary to join the Clubs.

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.
SKYTEAM AIRLINES.
OTHER PARTNER AIRLINES.
COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.
SKYTEAM AIRLINES.
"AROUND THE WORLD" AWARD TICKET.
PARTNER AIRLINES.
CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.
EXCLUSIVE BONUS.

RULES AND REGULATIONS.

Art. 8 Personal Data Processing

8.1 All personal data disclosed upon joining the Program or successively are processed by the Airline according to the current laws and regulations on personal data protection, and, in particular, in compliance with the Italian Legislative Decree No. 196 of 30 June 2003 ("Data Protection Code")

8.2 The processing of personal data is necessary to manage the participation of the Member to the Program, to give the Premium and other advantages of membership to the Programs, to handle the Loyalty Card, and to provide the relevant services according to this Regulation. The correct execution of the above-mentioned activities require that persons involved in the operational and commercial activities of the Airline, as "Persons in Charge of Data Processing", and third party suppliers of services in connection with the Program (as, for examples, companies which supply direct marketing and market analysis, call center services, normalization services, information technology services, clients management services), as "Data Processors", will have access to personal data of Members, for the purposes strictly connected to the management of the Program, and, with the prior consent of the Member, also for commercial communication purposes. A list of the third party suppliers of services in connection with the Program, which process personal data of the Members as Data Processors, is available at the Airline. The Airline, as "Data Controller", warrants that personal data will be processed fairly and lawfully, and collected for specified, explicit and legitimate purposes in a way that guarantees the confidentiality of data, and by electronic means or by manual and paper-based means, through their comparison, classification and calculation, also according to lists or directories. In any event, personal data will be processed in compliance with the minimum security measures in order to guarantee the privacy of the data subject and to avoid the risks of access to personal data by unauthorized third parties; the Airline also warrants that personal data will be processed exclusively for the purposes connected to the membership of the Program and, with the prior consent of the Member, for profiling and marketing searches, and direct marketing purposes. All personal data are processed for the entire duration of the Program and for the following editions, according to the terms and conditions set forth in this Regulation (Article 2.8) and are stored, successively to the expiration of the Program and/or to the withdrawal by the Member, only for administrative purposes (and not also for profiling and direct marketing purposes) for at maximum a three-month period (except for eventual and specific legal obligations concerning the storage of the accounting documentation, and unless the storage of the Member's personal data, for a period non exceeding one year, to consent the Member to receive the Premium according to its accumulated Miles). In any case, personal data are stored for profiling and direct marketing purposes for a period not exceeding, respectively, twelve and twenty-four months from their registration, unless their transformation into anonymous forms which could not permit, also indirectly or linking other data-bases, to identify the data subject. The personal data that do not have to be stored for the purposes for which they have been processed will be deleted or transformed into anonymous data by the Airline, and by each third party to whom it is communicated for the purposes stated above. The disclosure of personal data required in the application form to join the Program and marked with an asterisk (*) is mandatory for the complete participation of the Member to the Program and for the connected activities, as well as for the fulfillment of mandatory law provisions. Failure to provide the requested personal data, in whole or in part, also during the execution of the Program, will result in the inability to correctly perform, by the Airline and the third party suppliers of services, the Program and the obligations arising from the membership to the Program with any data subject. The disclosure of any other personal data, different from those marked with an asterisk (*), is not mandatory, and failure to provide them will have no consequence in relation to the adhering and the participation to the Program. Any form of dissemination of personal data that is not mandatory by law or that has not been expressly authorized by the Member, is excluded.

8.3 An appropriate information notice will be given to any Member in connection with the processing of personal data collected for each scope of the Program, and requesting if mandatory by law, the relevant consent. In particular, the Member will even have the right to freely express their choice in relation to the processing of personal data, showing separately their wishes in connection with each scope, including the opt-in/opt-out to receive any future commercial communication and the Program's Communication.

8.4 The Member has the right to obtain, at any time, the confirmation of the existence or not of their personal data, to know its origin and content, to verify their correctness and to ask for their integration, update, rectification, as well as the right to request the deletion, transformation in an anonymous way or a block on personal data that is processed in violation of the Data Protection Code. The data subject also has the right to object, on legitimate grounds, to the processing of data relating to them, by means of a written communication, to the Airline to the following e-mail address: privacy@alitalia.it

ART. 9 - REFERENCES AND CONFLICTING REGULATIONS

9.1 For all that not expressly set forth and governed by these Regulations refer to the applicable legal norms and current regulations with particular reference to President Decree of 26 October 2001, nr. 430 (published in the Official Gazette of 13 December 2001, nr. 289) on "Regulations concerning the Organic Review of the Measure Governing Contests and Reward Operations in addition to Local Manifestations in accordance with Article 19, Paragraph 4 of the Law of 27 December 1997, nr. 449."

9.2 In the event of any conflict between the provisions of these Regulations and those of the rules and regulations referred to, the latter will have precedence over the former.

Terms valid from 11.00 pm on 23/12/2009.

www.alitalia.com

CLICK ON AN ITEM
TO VIEW MORE INFORMATION.

MILLEMIGLIA CLUB.

EARNING MILES.

ALITALIA AND AIR ONE.
SKYTEAM AIRLINES.
OTHER PARTNER AIRLINES.
COMMERCIAL PARTNERS.

REDEEMING MILES.

ALITALIA AND AIR ONE.
SKYTEAM AIRLINES.
"AROUND THE WORLD" AWARD TICKET.
PARTNER AIRLINES.
CHARITY PROGRAM.

OUR EXCLUSIVE CLUBS.

MEMBERSHIP BENEFITS.
EXCLUSIVE BONUS.

RULES AND REGULATIONS.