

WHEELCHAIRS AND OTHER ELECTRIC MOBILITY AIDS

When booking your flight, inform the airline of your need to travel with an electric or fold-up wheelchair or any other mobility aid.

You can transport free of charge up to two mobility devices (e.g. wheelchair and walker), as checked baggage in the hold one extra bag weighing a maximum of 23 kg (50,6 lbs) for carrying medical supplies.

All Alitalia operating long haul flights to/from U.S. have a priority seat for one fold-up wheelchair. This space is available on a first come first served basis

Whilst Alitalia do its best to ensure the safe carriage of your mobility device, there are some safety factors that could prevent carriage:

- unable to prevent inadvertent operation of the electric mobility aid;
- some battery are considered dangerous goods and are subject to specific conditions (e.g. some battery need to be removed and packed separately in a strong and rigid packaging);
- wheel chair/mobility aid dimension (length, width, height) or weight exceeds aircraft loading limitations due to limited hold capacity particularly on smaller aircrafts.

As the battery-powered mobility aid must be loaded and stowed in upright position the height and width must not exceed the maximum height/width per aircraft type as showed in the table below. Therefore you are strongly advised to inform the airline in advance at least 48 hours prior to flight departure.

AIRCRAFT TYPE	DIMENSION (length x width x Height)
Airbus A320 family	140 x 100 x 106
Embraer 175 and 190	130 x 88 x 71
Boeing 777, Airbus 330	No limitations

The dimensions of some aircraft operated by Alitalia partners may not allow the loading of mobility aids/wheelchairs due to size or weight. In order to guarantee the transportation of the mobility aid/wheelchair, it is strongly recommended to verify it during reservation at least 48 hours prior to flight departure.

To help us in the correct handling of your mobility aid please download the “ [Powered Mobility Aid information form](#)” and hand it over to the agent or affix it on your mobility aid.

BATTERY POWER MOBILITY AID

From the battery label is possible to verify the type of battery of your mobility aid: spillable, non spillable or lithium as any of them as a proper handling. Batteries on powered equipment will remain attached to the mobility aid whenever it can be loaded and unloaded in upright position.

Spillable/wet cell battery

Wheelchairs with Spillable battery are accepted only in checked baggage providing the following condition are met:

- If the wheelchair or mobility aid can be loaded, stowed, secured and unloaded always in an upright position then the battery may remain installed and the **terminals are isolated** to prevent short circuit
- If the wheelchair or mobility aid cannot be loaded, stowed, secured and unloaded always in an upright position then **the battery must be removed**; the removed battery must be carried in strong and rigid packaging and the battery must be protected against short circuit

Non-spillable battery/Dry cell:

If your wheelchair or mobility aid is powered by a non spillable battery and it can be stowed in the cargo hold in upright position the battery can remain attached to the wheelchair/scooter providing the following:

- The battery must be securely attached to the wheelchair/or mobility aid
- The battery terminals are protected from short circuits
- Electric circuits have been inhibited

Lithium-ion battery powered mobility devices:

Such batteries are considered hazardous material, so they are subject to the following conditions:

- The batteries must be of a type tested
- There must be at least one effective means designed into the wheelchair or mobility aid in order to prevent accidental activation or possible short-circuiting (such as: the battery must securely fit in its slot; a special safety key is available)
- Alitalia allows a lithium ion battery of 300 Wh installed in the device and a maximum of one spare battery not exceeding 300 Wh or two spares not exceeding 160 Wh carried in the passenger cabin only.
- Spare batteries must be protected against short circuit

Att.ne: Lithium metal batteries (non-rechargeable) with more than two grams of lithium content are forbidden on our aircraft.

To prevent unintended activation of the electric mobility aid in transport, switch off aid and remove the key (if fitted), separate power cable connectors between the battery and control panel or by inserting an inhibiting plug. Only if none of these options are possible, is it acceptable to lock out operation of an electric mobility aid by performing a sequence of movements of the joystick in accordance with the manufacturer's instructions, so as to prevent unintentional activation.

If your mobility aid does not respect the safety requirements you can be denied boarding.

In case of damage/loss of a wheelchair see the section:

Information and Support/Contacts and assistance/damaged luggage